

Deduction Management

Key Benefits



- Automatically check transactions against your unique compliance guidelines
- Track the flow of transactions and identify errors and deductions across key transactions
- Integrated workflow to allow collaboration between retailers and partners on deduction issues
- Automatically generated reports and audit trails to support the deduction process

Simplifying vendor management for supply chain hubs and retailers

Despite huge innovations in B2B commerce, supply chain data errors and exceptions are a reality for retailers and vendors. The key for both groups is to manage the exception process as efficiently as possible and continually improve the shared steps across ordering, shipments and invoicing.

For retailers and vendors, this also includes simplifying the vendor compliance process, not only as a practical way to recover the cost of errors to retailers, but also as a way to use the data to collaborate on fixing the underlying issues to improve the overall supply chain for all parties. Unfortunately, tracking both physical errors (eg. damaged shipments) and electronic errors (mismatched purchase orders and shipment notifications) is often a manual process. As a result, staffing resources are stretched thin collecting audit trails, deduction recovery money goes uncollected and the underlying errors persist.

Inovis Deduction Management is an on-demand software service that enables retailers to manage deductions and collaborate with vendors to improve transaction quality. Retailers can automatically monitor partner transactions against detailed compliance rules to identify errors, track deductions and create tasks to fix errors. Automating the deduction process paves the way for simpler dispute resolution and a better alignment between your vendor policy and deduction tactics. Unlike installed software or home-grown solutions, Inovis enables a collaborative solution between trading partners and a lower total cost.

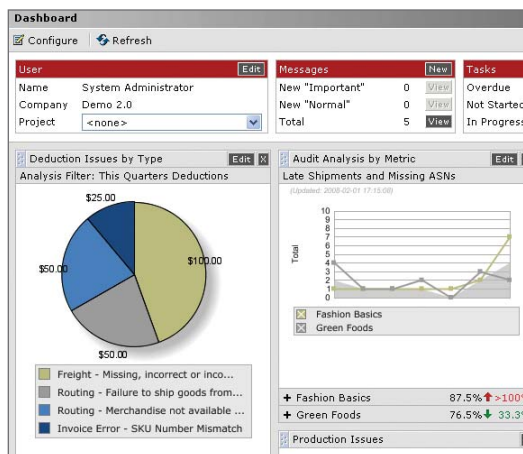
Deduction Policy Modeling

As a first step, Inovis models your compliance guide into the software application so that transactions can be automatically checked for deduction issues. Unlike fixed approaches which force you to pick from a generic list of deduction types, our software can model your unique policies to fit the way you do business. Compliance guide changes are easy, with transactions automatically adapting to updates.

Transaction Monitoring

Inovis tracks the flow of transactions between vendors and retailers, taking a "carbon copy" of the data. These transactions are automatically compared to compliance guides to identify errors and deductions within and across key transactions, such as purchase orders (EDI 850), shipment notifications (EDI 856) and invoices (EDI 810). Retailers determine whether the deduction error should be waived or processed. Errors from both electronic and physical transactions are supported, such as manual entries of digital photos of damaged shipments.

Dashboards highlight deduction status by partner, deduction type or timeframe.



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Chargeback Collaboration

Using an on-demand, browser-based application helps retailers work with partners to simplify the deduction process and collaborate to fix underlying errors. Using the integrated workflow, you can create and track tasks by user role to manage deductions. Each task can be supported by email alerts, and drill-down access into deduction detail. Retailers and vendors can comment on deduction issues, simplifying the resolution process for both parties.

Audit Trails

Reports, dashboards and detailed audit trails are automatically generated to support the deduction process. Deductions can be viewed by type, category, partner, process or location to simplify dispute resolution.

About Inovis

Inovis is a leading provider of on-demand Business Community Management solutions that empower companies to transact, collaborate and optimize communications with their entire trading community. By standardizing and automating mission-critical business interactions, companies can dramatically reduce the complexity and cost of supply chain communication. This foundation of high-quality, reliable and secure connectivity provides real-time visibility across the order-to-payment lifecycle. The resulting actionable intelligence enables users to proactively address supply chain issues before they impact profitability, shortening cycle times, improving productivity and increasing customer satisfaction. With more than 20 years of expertise, Inovis delivers its products and services to more than 20,000 companies over a wide range of industries and markets across the globe.

FEATURES

- Monthly, subscription-based pricing
 - Browser access
 - Daily task lists
 - Deduction reporting and dashboards
 - Dispute management
 - Exception management
 - Audit trail creation
 - Integrated retailer compliance guide updates
 - Email notifications and workflow
 - Online transaction testing & certification
 - Error analysis and root-cause drill-down
 - Online reports, exportable to Excel
 - Role-based security & privacy
 - Web services interface
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For more information, visit www.inovis.com.