

Professional Services

Key Benefits



- Maximize technology investment and ROI
- Ensure successful setup and implementation of your new EDI solution
- Obtain valuable insight into product and industry best practices
- Leverage more than 20 years of industry experience
- Benefit from expert, first-hand product knowledge
- Accelerate implementation time and minimize disruption to your business

Inovis Professional Services helps customers streamline implementation, reduce ramp-up time and speed return on investment with an extensive array of education offerings and consulting services.

Offering a complete suite of consulting services and training opportunities

While an EDI initiative improves supply chain communication and speeds up the exchange of goods and services, it is a complicated undertaking. Inovis' products and services get you started, and our consulting and training services help you take it to the next level.

Inovis Professional Services provides a complete array of consulting and training offerings to help you implement mission-critical integrated solutions efficiently and cost-effectively. Our consulting services include assessments and technology planning, installation and software upgrade services, mapping services and application integration. Our education services include product training for all Inovis solutions and platforms, as well as basic and advanced mapping classes.

Proven track record

Our consultants and trainers have a proven track record of bringing vital EDI solutions into production faster;

which helps you realize the benefits of improved supply chain communication more quickly. With our in-depth product knowledge and expertise in everything EDI, we can optimize each solution to its full potential, maximizing your return on investment and strengthening your relationships with your trading partners.

Navigating the EDI lifecycle

After working with thousands of customers over the years, we have found one common thread among all of them: Companies are in varying stages of their EDI initiatives, and their needs change as they go through each phase.

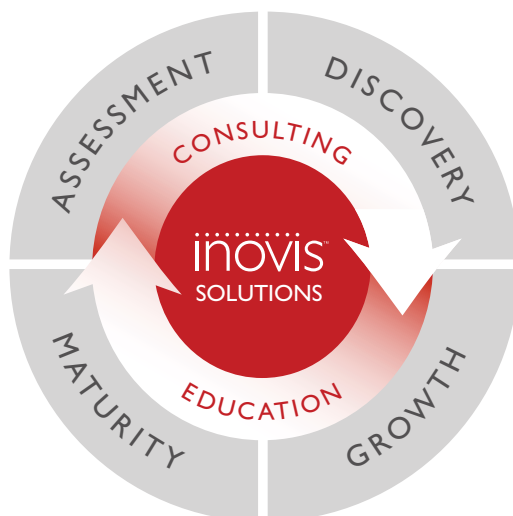
Inovis Professional Services has developed a complete suite of offerings to assist you as your company travels through each of these stages. Even for those companies in the mature stages of EDI, there are always new initiatives and trading partners that keep them evolving through the cycle.

Consulting services

Our consulting services are utilized by customers that lack the time, resources or both to entirely manage their EDI solution themselves.

Our service offerings include:

- Operational Assessments
- Installation/Upgrade Services
- Mapping Services
- Application Integration Services
- Custom Services



Professional Services

Our mission is to provide lifecycle services that enable our customers to maximize their investment in Inovis products and related technologies.

Education services

Our training classes are designed to help you learn how to use your Inovis solution most effectively. We offer training on all of our products and services. We also provide training in different formats, depending on your needs: classroom training in an Inovis facility, onsite at your location or by Microsoft Office Live Meeting when appropriate. So whether you need to train a couple of key users or the entire team, you can select the option that best suits your specific requirements.

Our offerings include:

- Introduction to EDI
- Training on all Inovis products and services
- Basic, intermediate and advanced mapping classes

Because business needs vary, we offer both packaged and custom solutions:

- Packaged services are comprised of a specific set of deliverables bundled together to solve common business needs
- Custom solutions offer our customers a solution created in response to their request to meet specific requirements

Whether you choose a packaged or custom solution, our goal is to work with you to provide the greatest return on your investment in the shortest amount of time.

About Inovis

Inovis is a leading provider of supply chain communication solutions that help businesses improve the flow of information across their trading community. Our industry-leading, integrated solutions standardize, synchronize and streamline communication to increase the percentage of perfect orders and expedite the order-to-payment lifecycle. With more than 20 years of expertise, Inovis delivers its products and services to more than 20,000 companies over a wide range of industries and markets across the globe.

For more information, visit www.inovis.com.